

Dear Makena Surf Guests & Residents:

In order to provide our guests and residents greater service and ease of contact with our personnel, the following information is provided for your use.

The Homeowners Association Office is open 8:00 a.m.-5:00 p.m., Monday through Friday. An answering machine is provided for weekend and after hour messages. A cellular phone is carried by the nightly patrol service whose hours are 5:00 p.m. to 7:30 a.m. Should you need help, contact your rental agent or the Makena Surf staff, whichever is appropriate. Makena Surf office is part of the Homeowners Association and does not handle rentals

The following emergency numbers are provided for your use:

Makena Surf AOA Office 874-0616
NIGHT SECURITY PATROL 283-2862
Maui Police, Fire, Ambulance 911

MEDICAL SERVICES:

Maui Medical Group Wailuku 244-6464
Wailea Urgent Care 874-8333
Kihei/Wailea Medical Center 874-8100
Maui Memorial Hospital 244-9056

SECURITY GATE INSTRUCTIONS

If a guest or delivery person arrives, he/she can call your unit from the gate by scrolling down through the menu and pushing call. When you answer and the people announce themselves, at that time, with the phone still in your hand, press 0. This will open the gates and disconnect you at the same time. If you hang up first and press 0, the gate will not open. Gate Codes will be given to you by your rental agent or owners on island agent.

ACTIVITIES

Tennis loaner rackets and balls are available in the office and tennis clinics are offered. **Water Aerobics** instruction is offered seasonally for free, at the main pool. Tennis Clinics are also offered seasonally. Schedules are posted in the office. A basketball hoop is located in the North Tennis courts, Balls can be checked out at the office. Schedules are posted in the office.

CONDENSED HOUSE RULES

Your cooperation in observing all the House Rules will avoid any confusion and possible embarrassment. Complaints and reports of violations should be immediately directed to the General Manager or Security Officer rather than to the violator.

Simply stated, these House Rules are basically tailored around the "Golden Rule".

Quiet shall prevail between the hours of 10:00 p.m. and 8:00 a.m. Avoid excessive noise of any type at any time.

The rules, as hereinafter stated, shall apply to all owners, occupants and guests of Makena Surf.

COMMON AREAS

- A. No person shall place, store, maintain or leave any personal belongings on any of the common elements, walkways, grounds, or other common areas that will obstruct transit.

- B. Residents and guests will be prohibited from feeding the birds anywhere on the Makena Surf Common Elements.
- C. Any sports or activities that may cause damage to the common elements or create a nuisance are prohibited. The use of roller skates, roller blades, skateboards or bicycles is prohibited on the walkways and parking lots.
- D. No apartment owner or occupant shall remove any furniture, furnishings, or equipment of the common elements.
- E. Outdoor gas or electric grill cooking is permitted. Hibachis and similar open flame devices fueled by wood, charcoal or similar combustible fuels are strictly forbidden.
- F. The use, launching or landing of drones or other types of aircraft is prohibited on the property of Makena Surf.

LANAI AREAS

- A. No garments, rugs, towels or other objects shall be hung from windows or lanai railings.
- B. Dust, rubbish or litter shall not be swept from any lanai onto the common area.
- C. It is recommended that the 2nd and 3rd floor lanais in B, E, F, and G buildings **should be swept or mopped**, not hosed. Occupants of B, E, F, and G buildings should be aware that the domed drain cover in the corner of the lanais is for the overflow drain, which dumps directly on to the lanai below. Damages from hose water coming through the overflow drain to the occupant below is the responsibility of the offending lanai owner or occupant. Hosing may also cause damage to the ceilings of the lower floors.

SWIMMING POOLS

POOL HOURS AND JACUZZI HOURS: 8:00 a.m. to 10:00 p.m.

- A. Occupants use the swimming pools and Jacuzzi's at their own risk.
- B. Incontinent children and adults are not allowed in the pool or Jacuzzi. For young children, the office has "little swimmers" available.
- C. Bathers are prohibited from entering the pool with suntan oil, ointments, hairpins, or other small objects. Please use the showers to remove oil and/or sand prior to entering pools.
- D. Pool furniture shall be covered with towels when using suntan lotions, oils or ointments.
- E. No glass or other breakable items shall be used on the pool deck or vicinity.
- F. No rafts, large toys, balls, surf boards, inner-tubes, air mattresses, Frisbees, or other inappropriate or unauthorized equipment are permitted in the pool. Permitted are swim fins and/or face masks (with the exception of black fins or face masks which mark the pool), kick boards used for lap swimming, and devices used for water aerobics.
- G. The pool areas are for the enjoyment of all residents and guests. A natural conflict exists between persons wishing to play and those who wish to read and enjoy a quiet surrounding. We ask users of the pool adopt a "quiet attitude" and respect the varied uses of others.
 - a. The playing of games in the pool area, such as "Marco Polo" and similar loud games is banned at all times. Please!
 - b. No "Horse Play" or running shall be allowed in the pool or surrounding area.

- c. Radios at poolside are permitted only if used with earphones.
- d. Screaming and squealing is strictly prohibited. Guardians of children are requested to enforce this rule.

H. Diving into the pools is strictly prohibited.

I. Children less than twelve (12) years of age must be under the poolside supervision of a responsible adult. Parents and guardians are responsible for the safety and conduct of their children.

J. Swimming is not allowed in other than proper swimming apparel.

K. All persons suffering from any disease generally accepted by the medical community as communicable through casual contact shall be excluded from bathing in the pools. Spitting, spouting of water, blowing the nose in the swimming pools is strictly prohibited.

L. Owners and residents are permitted a reasonable number of non-resident/guests who must be accompanied by the owner or resident when using the pool area. Reasonable number is defined as not more than 5 persons.

M. Persons with health problems especially those with heart or muscular diseases may not use the Jacuzzi. Excessive use of alcoholic beverages is prohibited.

TENNIS COURTS

TENNIS HOURS: 7:00 a.m. to 9:00 p.m.

Reservation periods begin at 7:00 a.m. and continue until closing.

- A. Tennis courts are available for use, without charge, to owners, occupants, or guest of owner or occupant when accompanied by same.
- B. A code to the gates will be given you to upon check in.
- C. Reservations are made through use of the "Reservation Board" in each tennis court area. Reservations are to be made for a period of no greater than 90 minutes for singles or 120 minutes for doubles. However, this time can be extended if no other owner or occupant has signed for the court before the end of the reserve period. The person who makes a reservation must be on the court within 5 minutes of the starting time of the reservation or it is subject to cancellation.
- D. Reservations may be made a maximum of 2 days in advance.
- E. "Stacking" reservations, wherein each member of a playing group requests a continuous playing time, will not be honored.
- F. All players must wear appropriate attire including **non-marking shoes**. Shirts shall be worn at all times when on the tennis courts.

SMOKING

- A. **Smoking is prohibited in all areas of the common element except the south tennis court pavilion and parking lots. Smoking may be permitted on private lanais provided no one complains.**



MAKENA SURF
4850 Makena Alanui Road
Kihei, HI 96753

GENERAL INFORMATION

and

CONDENSED HOUSE RULES

Nightly Security Patrol Service
283-2862

11/7/2018